

Dementia Support Australia

Supporting carers of people with behavioural & psychological symptoms of Dementia

A/Prof. Colm Cunningham

Director, Dementia Centre HammondCare



An independent Christian charity

'Mad, bad and dangerous to know'

"Elderly people with various forms of dementia are more typically seen as being vaguely harmless people with fading memories, hardly a threat to anyone. But as the tidal wave of people moving into retirement homes expands, a proportion are turning out to be a menace to themselves and other retirement home inmates — mad, bad and dangerous to know."

Published in the Australian Financial Review (p.20, 11 June 2015)

Who is Dementia Support Australia?



A partnership led by













What is Dementia Support Australia?









What's the difference?



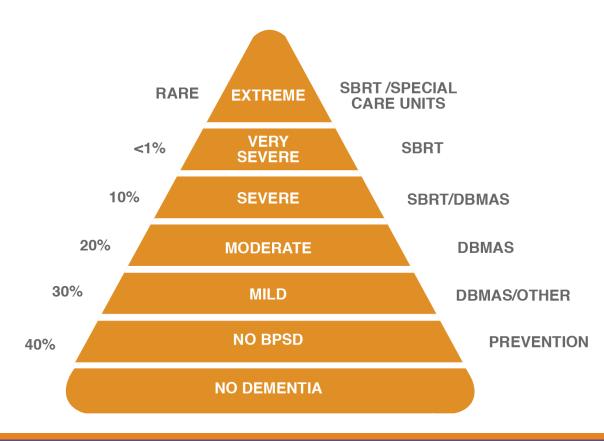


LEVEL 1

LEVEL 2

Mid-severe dementia behaviours	Severe-extreme dementia behaviours	
For clients in residential care, hospital or community care settings	For clients in residential care only	
Triage within 4 hours (business)	No need to re-triage in DSA	
Onsite within 1 week of referral acceptance	Onsite within 48 hours of transfer	
Shorter-term case management	Longer-term case management	

Dementia Support Australia: An Integrated Service



Tailored & personal advice



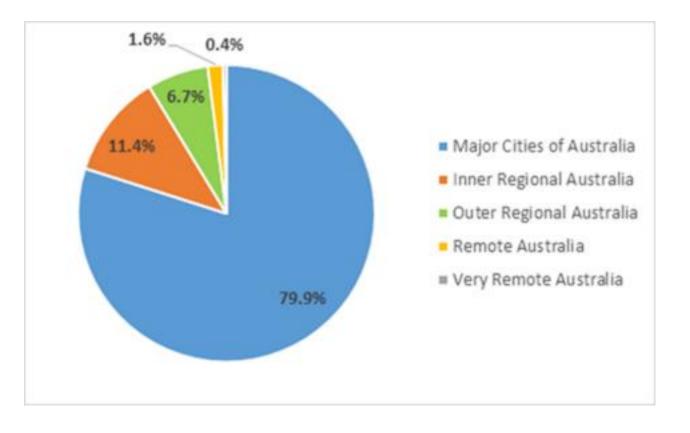


National Coverage





National Coverage

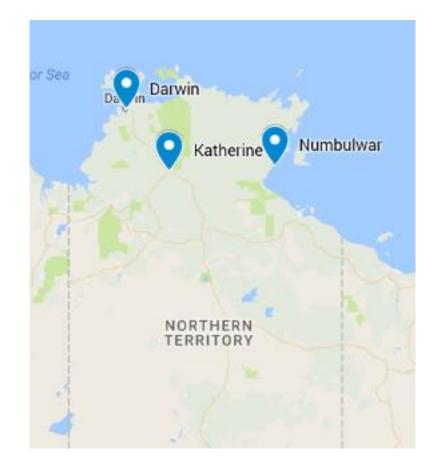




Heat map showing Dementia Support Australia case locations throughout Australia.

National Coverage - Numbulwar





Tailored Care – Yvonne's story



61 years old and diagnosed with Lewy Body dementia

- Pain management review
- Medication review
- Validating emotions
- Understanding social and personal interests
- Environmental changes to support symptoms and decline

The Dementia Support Australia team

Consultants

- Experienced nurses and allied health professionals
- Annual accreditation process
- Professional development
- Peer support and independent reviews

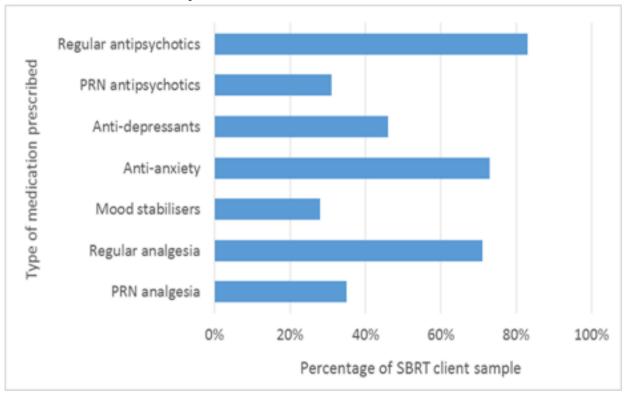
Clinical Associates

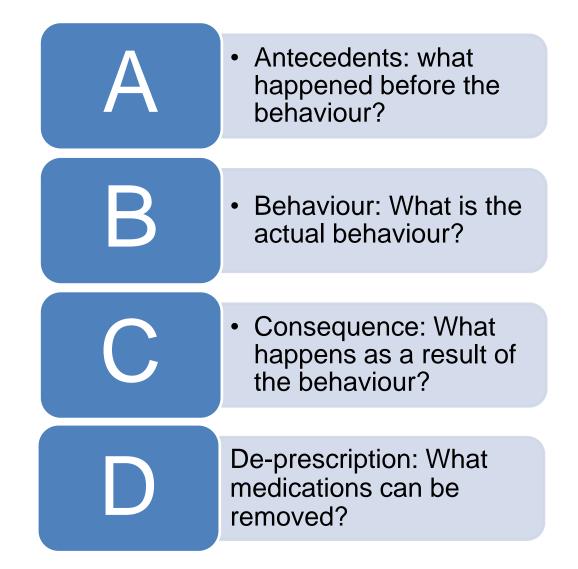
- Senior specialist medical staff
- Face-to-face support where required
- Detailed knowledge of psychopharmacology



De-prescribing

Level 2 sample medication audit





De-prescribing — Brian's story

- 81 years old
- Parkinson's related dementia

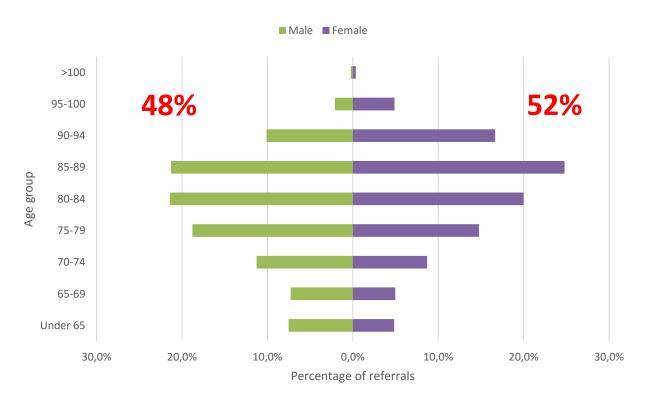
Strategies included:

- Reducing Parkinson's medication
- Removal of sedative medication
- Maintaining anti-anxiety medication
- Increasing pain medication



Findings – Who uses the service?

Level 1 clients



Level 2 clients



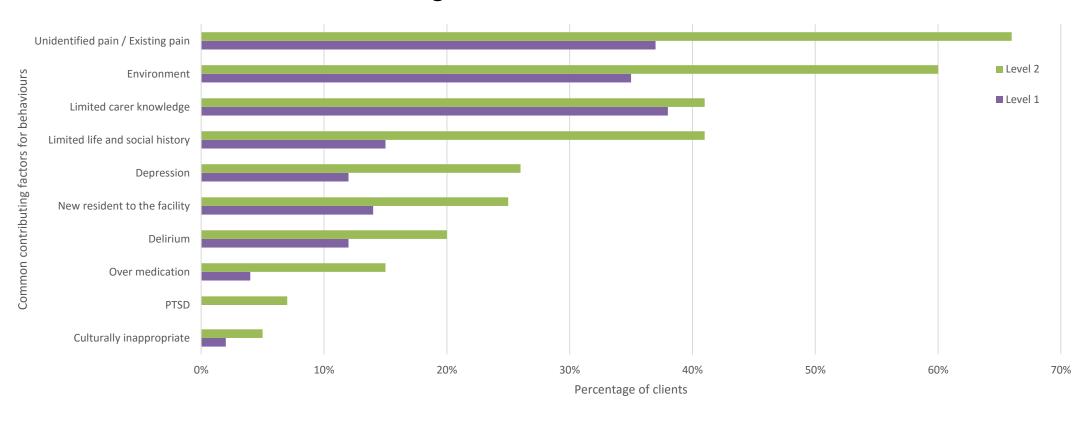
Findings – Why are clients referred?

Reason Client Referred (Referrer's opinion)	Percentage of Referrals	
Aggression (verbal/physical) and/or Agitation	58%	
Intrusive behaviour	8%	
Wandering	5%	
Absconding/ Exiting behaviours	5%	
Paranoia	4%	
Night-time disturbance	4%	
Hallucinations	3%	
Inappropriate sexual behaviour	3%	
Depressive symptoms	2%	
Restlessness	2%	
Falls	2%	

From a sample of online referrals and terms used by people referring.

Findings – Contributing Factors

What is causing the behaviours?



Clinical Outcomes - NPI

	Average Intake Score (n = 873)	Average Discharge Score (n = 258)	Average Change in Score	Average % Reduction in Score
Total Domains	4.7	2.7	2.0	43%
Total Distress/Disruptiveness	13.7	5.0	8.7	64%

When it doesn't work – Fred's story



A Comprehensive Response

Special Care Programs

DSA Level 2

DSA Level 1

Contact Us

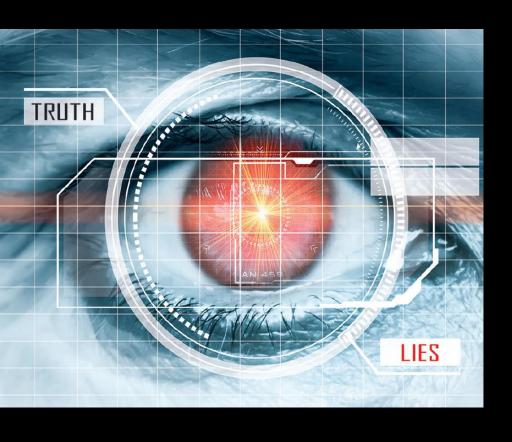


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